

ABSTRACT

Help system, automation device with a help system and method for providing help data

The invention relates to a help system. The help system comprises a first help facility (2), which is preferably installed as part of an application on a data processing device (3), the first help facility (2) providing a user with help data on the basis of context data defined by the user, in particular on the basis of search terms, said help data being stored in the first help facility (2) and thus on the data processing device. A second help facility (5) is provided according to the invention, which is accessed by the data processing device preferably via the internet such that the context data defined by the user in relation to the first help facility (2) is automatically adopted in the second help facility as context data, the second help facility (5) providing the user with additional help data based on this context data, said help data being stored in the second help facility (5).